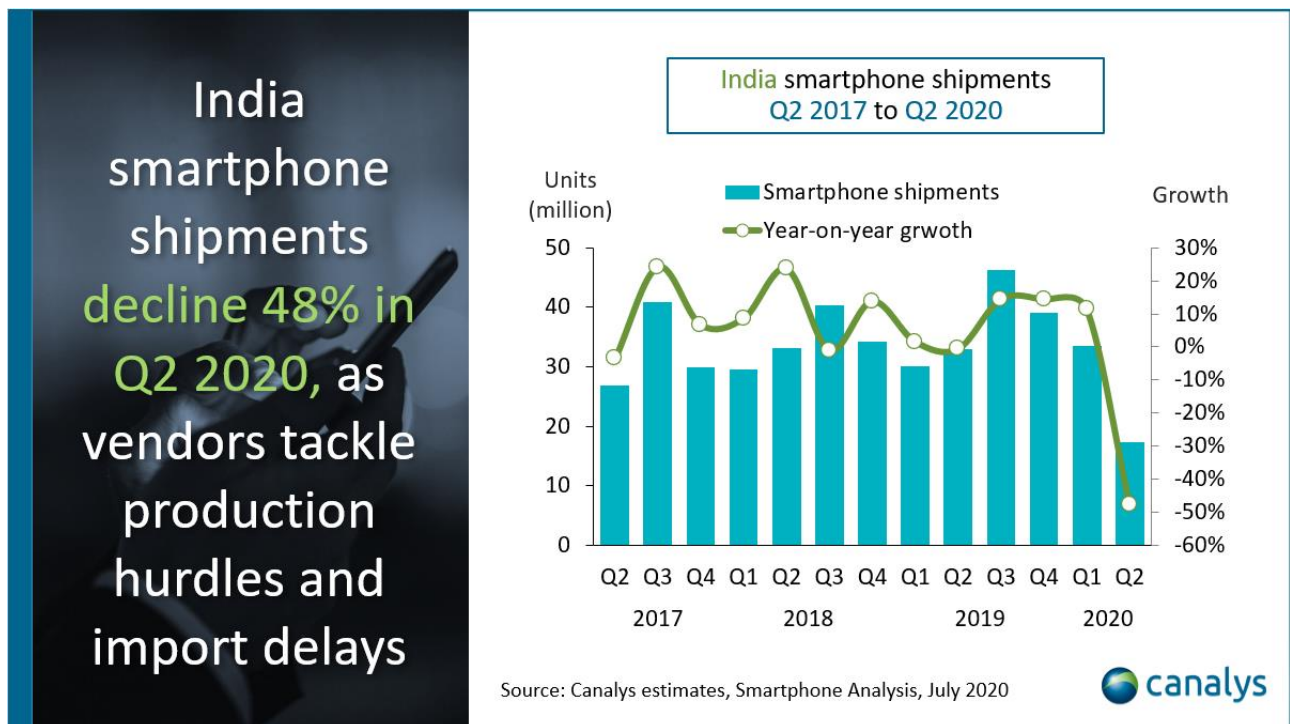


Canalys: India smartphone market shrinks by nearly 50% in Q2 2020

Shanghai (China), Bengaluru (India), Singapore, Reading (UK) and Portland (US) – Friday, 17 July 2020

Smartphone shipments in India fell 48% in Q2 2020, to 17.3 million units as the country faced an unprecedented shutdown of its economy until Mid-May due to COVID-19. Smartphone vendors faced a diabolical situation, dealing with both low supply due to a complete halt in production and diminished demand, as online and offline retailers were prohibited from selling smartphones. Xiaomi was the market leader in India, capturing 31% of overall market share, shipping 5.3 million smartphone units in the quarter. Vivo maintained the second position, shipping 3.7 million units, and grew its market share to 21.3% from 19.9% in Q1 2020. Samsung was third, with 2.9 million smartphones shipped, and also saw exports impacted as its largest manufacturing plant outside of Vietnam shut down for most of Q2. Oppo edged out Realme to take the fourth position as it shipped 2.2 million units, compared to Realme’s 1.7 million.



As local production suffered through the early stages of Q2, vendors like Xiaomi and Oppo imported smartphones to meet pent-up demand. “It’s been a rocky road to recovery for the smartphone market in India,” said Canalys Analyst Madhumita Chaudhary. “While vendors witnessed a crest in sales as soon as markets opened, production facilities struggled with staffing shortages on top of new regulations around manufacturing, resulting in lower production output. The fluidity of the lockdown situation across India has had a deep-rooted effect on vendors’ go-to-market strategies. Xiaomi and Vivo have undertaken an O2O (offline-to-online) strategy to support their massive offline network. Online channels, too, while seeing a positive effect of the pandemic on market share, have seen sales decline considerably.”

Indian smartphone shipments and annual growth Canalys Smartphone Market Pulse: Q2 2020

Vendor	Q2 2020 shipments (million)	Q2 2020 Market share	Q2 2019 shipments (million)	Q2 2019 Market share	Annual growth
Xiaomi	5.3	30.9%	10.3	31.3%	- 48%
Vivo	3.7	21.3%	5.8	17.5%	- 36%
Samsung	2.9	16.8%	7.3	22.1%	- 60%
Oppo	2.2	12.9%	3.0	9.2%	- 27%
Realme	1.7	10.0%	2.7	8.1%	- 35%
Others	1.4	8.1%	3.9	11.8%	- 64%
Total	17.3	100.0%	33.0	100.0%	- 48%

Note: Xiaomi estimates include sub-brand POCO. Percentages may not add up to 100% due to rounding
Source: Canalys Smartphone Analysis (sell-in shipments), July 2020

India is also battling floods in parts of Eastern India, and a stand-off with China in the Northern borders. “Luck is not on the side of the Chinese vendors,” says Canalys Research Analyst Adwait Mardikar. “There has been public anger directed towards China. The combinations of this and the recently announced ‘Aatmanirbhar’ (self-sufficient) initiatives by the government have pushed Chinese smartphone vendors into the eye of the public storm.” Canalys estimates that over 96% of all smartphones sold in India in 2019 were manufactured/assembled locally. “Vendors are driving

the message of 'Made in India' to consumers and are eager to position their brand as 'India-first.' Despite the sentiment, the effect on Xiaomi, Oppo, Vivo and Realme is likely to be minimal, as alternatives by Samsung, Nokia, or even Apple are hardly price-competitive," added Mardikar.

Apple was the least impacted among the top-10 vendors as shipments fell just 20% year-on-year to just over 250,000 in Q2 2020. The vendor has recently announced its plans to diversify its supply chain and is pushing its major partners Foxconn and Wistron to increase its investments in India.

"The transition to 5G is the next big opportunity, and Jio's announcement of readiness to deploy 5G, as soon as spectrum is made available, has provided a ray of hope to most vendors who have been beaten by the current pandemic," added Chaudhary.

For more information, please contact:

Canalys China

Nicole Peng: nicole_peng@canalys.com +86 150 2186 8330

Louis Liu: louis_liu@canalys.com +86 136 2177 7745

Canalys India

Rushabh Doshi: rushabh_doshi@canalys.com +91 99728 54174

Madhumita Chaudhary: madhumita_chaudhary@canalys.com +91 77740 51094

Adwait Mardikar: adwait_mardikar@canalys.com +91 96651 38668

Canalys Singapore

Shengtao Jin: shengtao_jin@canalys.com +65 6657 9303

Matthew Xie: matthew_xie@canalys.com +65 8319 8343

Canalys UK

Ben Stanton: ben_stanton@canalys.com +44 7824 114 350

Mo Jia: mo_jia@canalys.com +33 785 683 766

Canalys USA

Vincent Thielke: vincent_thielke@canalys.com +1 650 644 9970

Marcy Ryan: marcy_ryan@canalys.com +1 650 862 4299

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